

Blackboard for Students at Fresno State

<http://blackboard.csufresno.edu>

What is Blackboard?

Blackboard is the course-management system California State University, Fresno uses for online teaching and learning. Blackboard enables instructors to provide students access to **course materials**, **communication tools**, **online assessments**, **grades**, as well as the ability to submit **assignments** electronically.

How do I get started?

Blackboard can be accessed anywhere, anytime you have an Internet connection <http://blackboard.csufresno.edu>. You will login to Blackboard using your **Fresno State username and password**.

- Sign-up for a free Fresno State email at my.csufresno.edu
- If you forget your password call the Help Desk at 278-7000

Once you login, your classes will show up in the My Courses module on the upper right hand side. Simply click the appropriate link to enter a course.

Why can't I see my courses after logging in?

- Your instructor may not be using Blackboard for your class.
- Your instructor may need to make the course "Available." By default all classes are "Unavailable," which means the instructors can get into the course site, but students cannot. You can verify the status of your class in Blackboard with your instructor.
- You may not be on the official course roster. Make sure you are currently registered for the specific class and that there are no financial holds on your account. **Please Note** – Blackboard access is updated daily, therefore there may be a **delay of up to 48 hours** after registering for a class before you have access to the class in Blackboard.

Where can I get help?

- Contact the **Digital Campus Resource Center** at 278-7373 Monday – Friday between 8:00am and 5:00pm. Digital Campus is located on the Third Floor of the Industrial Technology Building.

- Access the **Student Manual** from within your course by clicking on **Tools** in the Course Menu and selecting **User Manual**.
- **Email** dcfeedback@csufresno.edu.


Why am I not getting emails from my instructor?

- Messages may be bounced back to the sender if you are over your quota of disk space. You may resolve this issue by periodically logging into your Fresno State email account and cleaning out your inbox.

Can I have my email sent to a different address?

- To forward your email login to <http://email.csufresno.edu>. In the **Options** area, select **Settings**. Enter the complete email address where you want to have your emails forwarded in the **Mail Forwarding** section and click **Save Changes**.
- Each time you receive an email a **copy** will be sent to the email address you selected. **Please Note:** You must periodically login to <http://email.csufresno.edu> and clean up your inbox to avoid exceeding your quota. If your Fresno State account is full, you will not be able to receive or forward email.

How do I remove old courses from the “My Courses” module?

- You need to first click on the **Edit** option  at the top of the **My Courses** module.
- The **Customize My Courses** window will appear.
- You can turn off any courses by clearing out the check marks under **Show Course** column.
- You can also turn off the **Show Announcements** option if you feel it clutters up the module too much.
- Click **Submit**.